

are you communicating or just talking?

why understanding yourself
is crucial for influencing
the performance of those around you



September 2019

**Training in Basic Civil Aviation Knowledge:
26-28 September 2019 Hamburg, DE »**

This 2-day course is organised and conducted by Dr. Rainer Brorsen atcc (aviation: training coaching consulting) and is targeted at all practitioners without...

[website](#)



Previous Courses

- **July 2019**

Aviation Psychology: Clinical Skills for Working with Aircrew - 18-19 July 2019

London, UK - The course is organized by the British Psychological Society (BPS) and recognized by EAAP. For all details and to register for the course, please go to...

- **July 2019**

ISAP'19: Next generation aviation: challenges in future aviation systems 1-5 July

2019, Graz, AT - The 9th International Summer School on Aviation Psychology will be organised by the Austrian Aviation Psychology Association. All details on: <https://aapa.or.at/de/ISAP19>

- **May 2019**

Initial Human Factors in Flight Safety Course kindly hosted by NetJets, 20-24 May

2019, Lisbon, PT - The course will be facilitated by Brent Hayward and Dr Alan Hobbs. For further details please download the registration brochure below. Any questions should...

- **February 2019**

Professional training on pilot selection: 11-12 February 2019, Berlin, DE - The course will focus on using psychometric profiling tools to increase the effectiveness of pilot selection and Training. For more information or to register,...

EU Joint Re Prof Carlo C

1997

The first EA/ followed by a following years, aviation. In 200

2005

The EAAP CPT group Training developer No. 80 Werner Nae CPT group participant Sponsored subscri

of aviation personnel, directly ing (CPT) Group. In the of clinical psychology in mburg.

who were Human Factors r an air force. In Newsletter of the JAA. Members of the

ship.







AUSWEIS

Lehr- und Forschungsinstitut für Allgemeine Tiefenpsychologie
speziell für Schicksalsanalyse

dass

HERR WERNER NAEF

1947

von Meilen

insemestriger Ausbildung die Prüfungen in folgenden Fächern
hat:

1. Allgemeine und spezielle Psychopathologie
2. Schicksalsanalytische Genetik
3. Experimentelle Triebdiagnostik
4. Psychoanalyse (Freud)
5. Analytische Psychologie (Jung)
6. Schicksalsanalyse (Szondi)

berechtigt, sich Tiefenpsychologe(in) zu nennen und sich nach
Abgabe der Diplomarbeit zur Abschlussprüfung anzumelden.
Der Ausweis berechtigt nicht zur Ausübung einer selbständigen
Praxis; dagegen ist die analytische Arbeit unter Kontrolle

den 7. Juli 1981

Schulkommission:

Für die Stiftung
Szondi-Institut:

D. P. Szondi





ROYAL AUSTRALASIAN COLLEGE OF SURGEONS



ROYAL AUSTRALASIAN
COLLEGE OF SURGEONS

Although there were rules in place, they ‘lost the plot’.



ROYAL AUSTRALASIAN
COLLEGE OF SURGEONS



Although there were rules in place,
he 'lost the plot'.



Martin Bromiley: Break down in:

- DM process
- Assertiveness
- Leadership
- SA
- Task prioritization
- COM

Nurses 'different':

- Assessed sit properly
- Acted properly
- Were dismissed

Although there were rules in place, the doctors 'lost the plot'.

Outside NTS envelope:

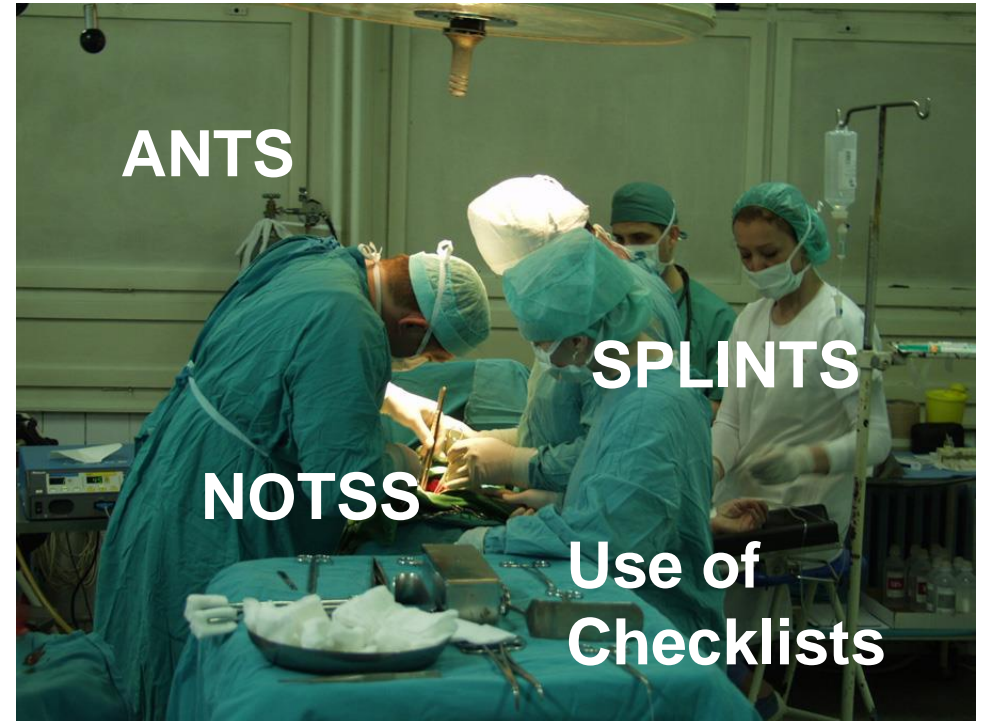
- Team cohesion
- Training
- Management
- Parenting
- Relationships...

Impact on:

- Health
- Happiness
- Engagement
- Motivation
- Being heard and being appreciated...

Are we, are you:

- Operating at 10 out of 10
- or
- At 6 out of 10?









Process Communication Model: Seminar 1

Quality patient care depends on the quality of the team effort.

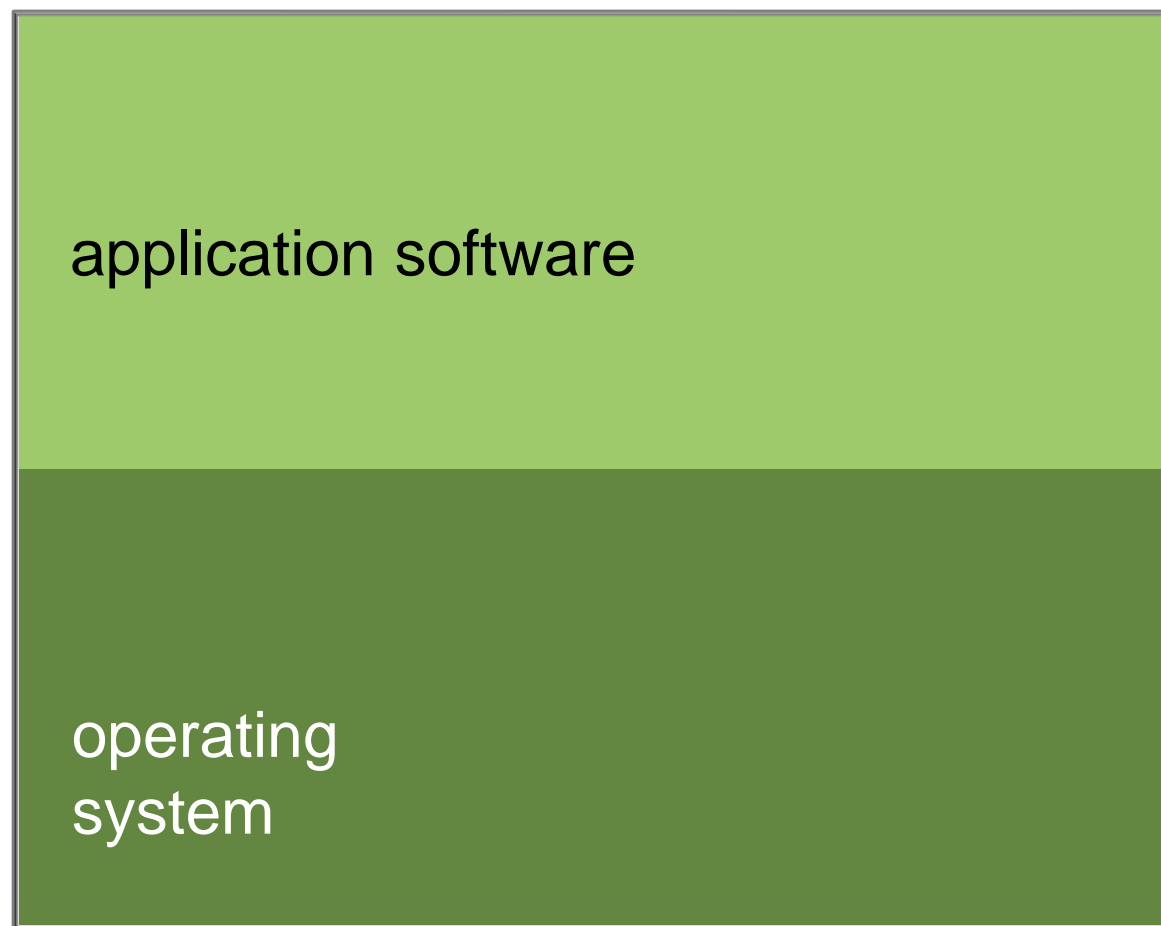
The Process Communication Model (PCM) helps organisations, leaders and teams create successful work environments by improving the communication and therefore the quality of the team effort.

People have different ways of communicating and approaching tasks. They have different strengths and motivations. By listening to individual speech and behavioural patterns, we can learn to connect with people who are very different from us. By utilising what motivates people we know how to avoid conflict and have a positive impact on our work culture.

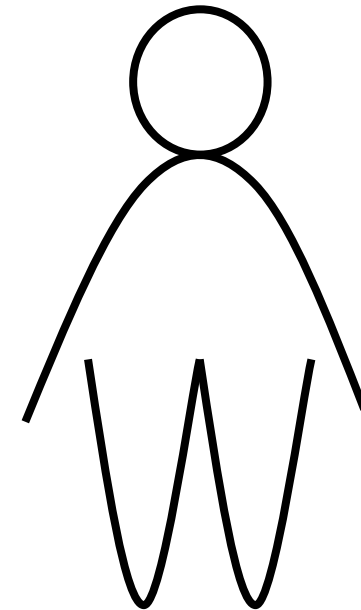
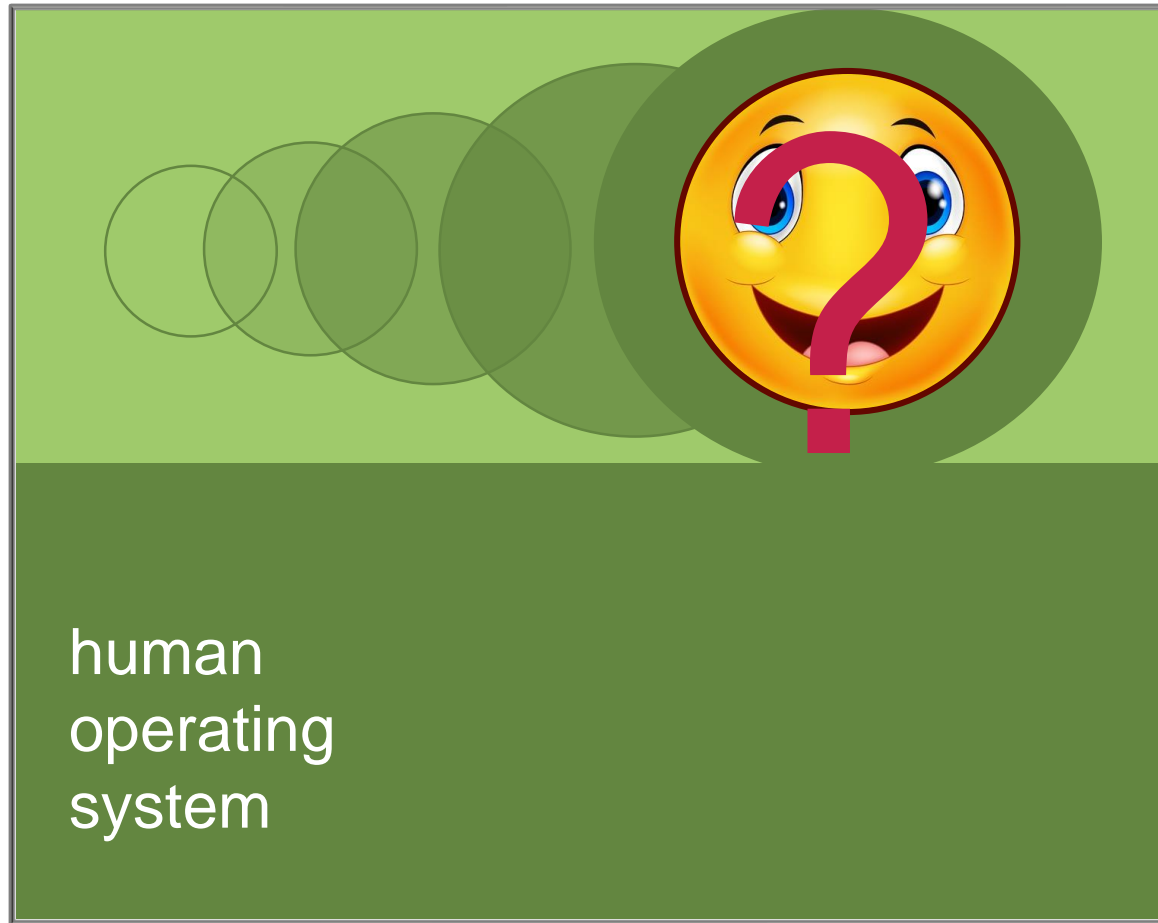
Using PCM as a communication tool can improve:

- Leadership
- Productivity and high performance
- Motivation
- Resilience
- Managing Conflicts
- Culture
- Self-awareness and insight
- Emotional intelligence
- Reduce stress

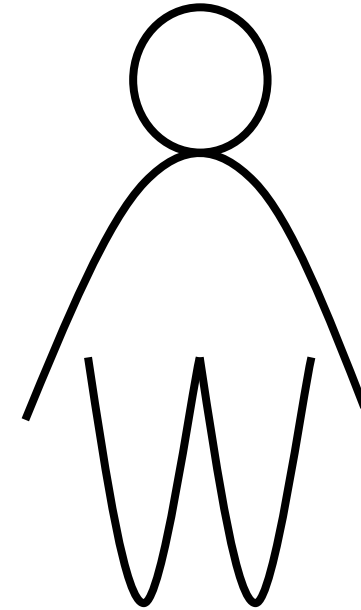
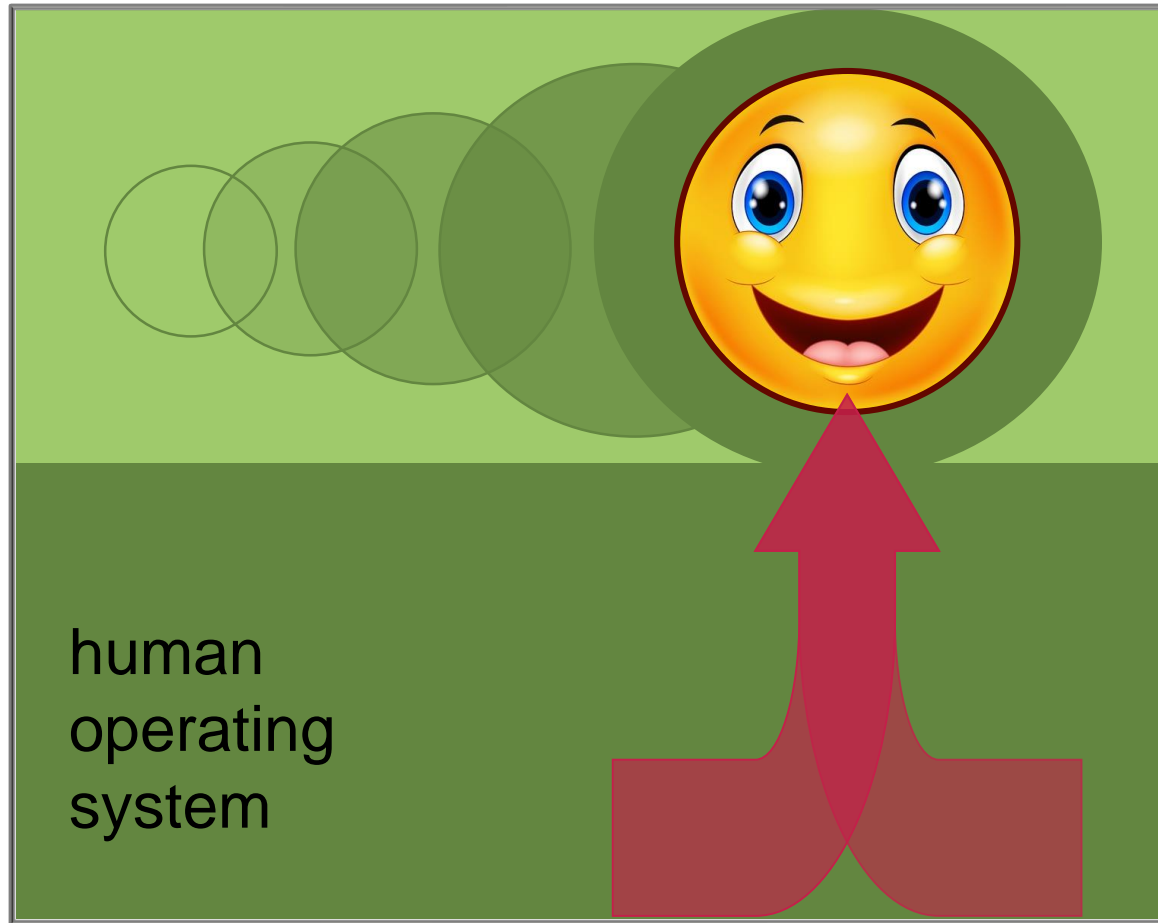
How does it work?



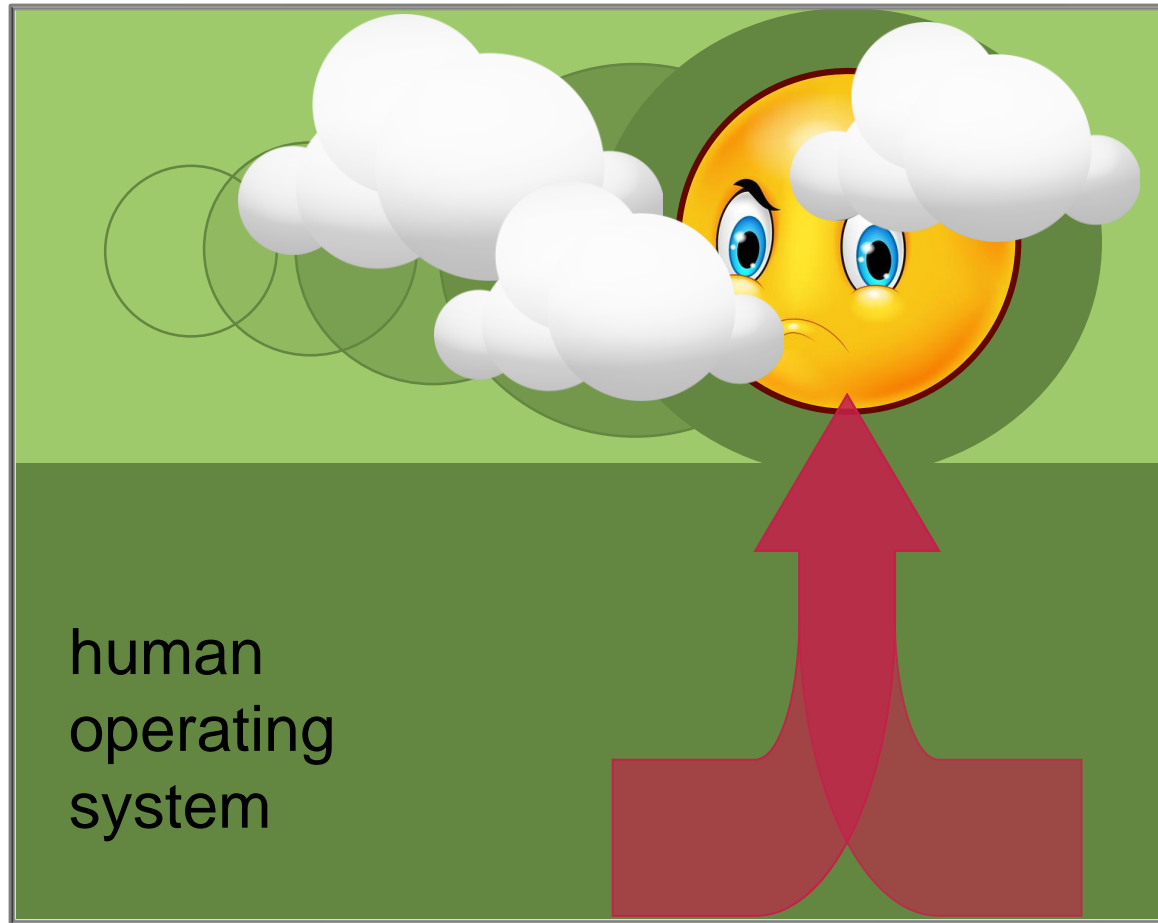
human operating system



human operating system



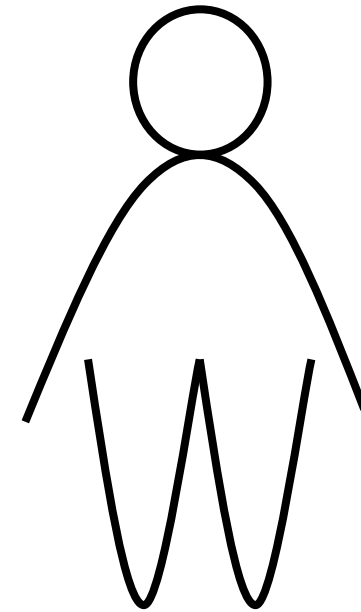
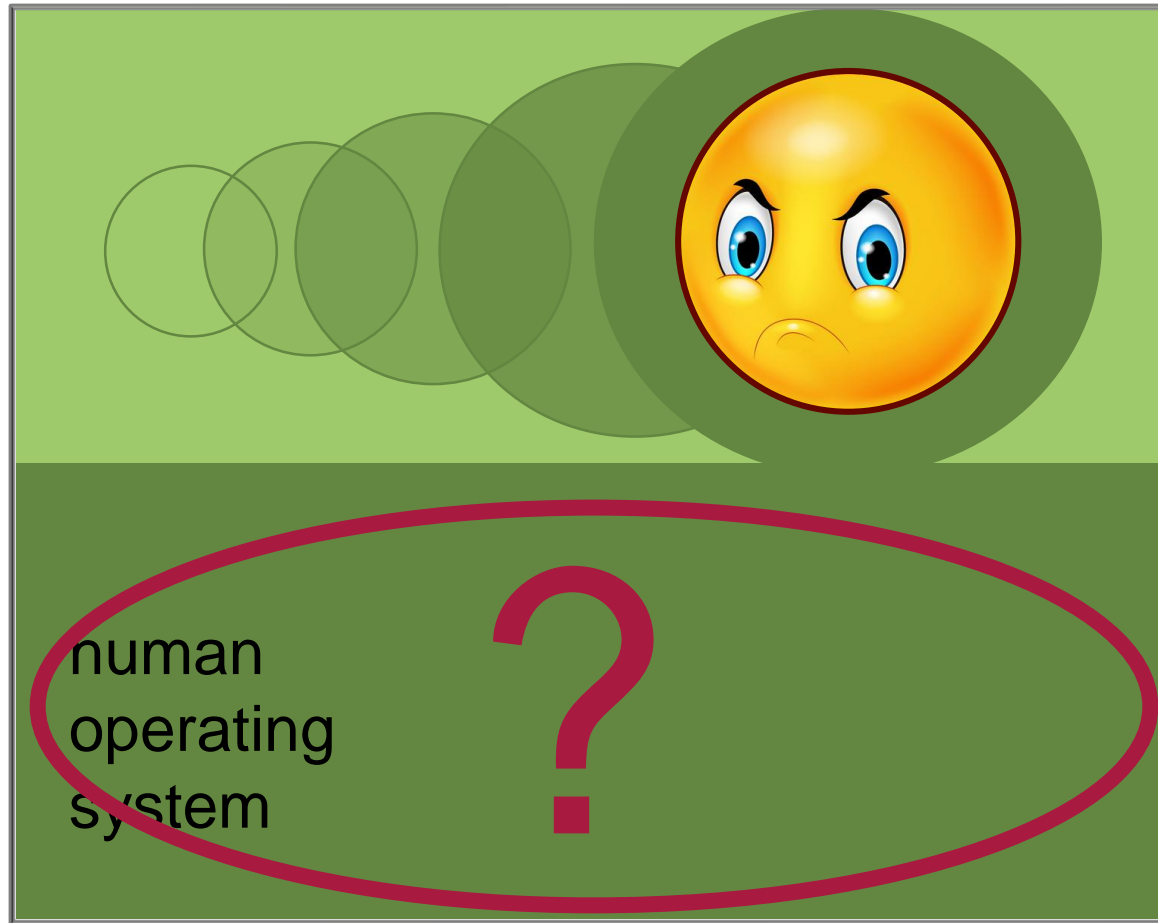
human operating system



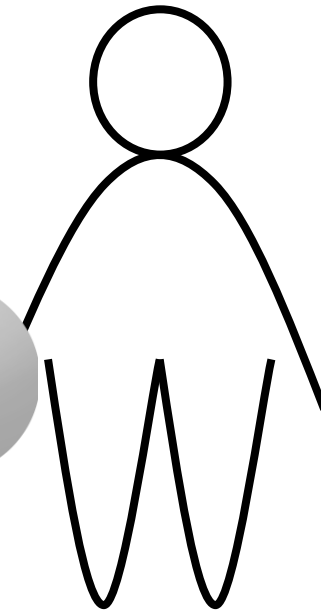
human operating system



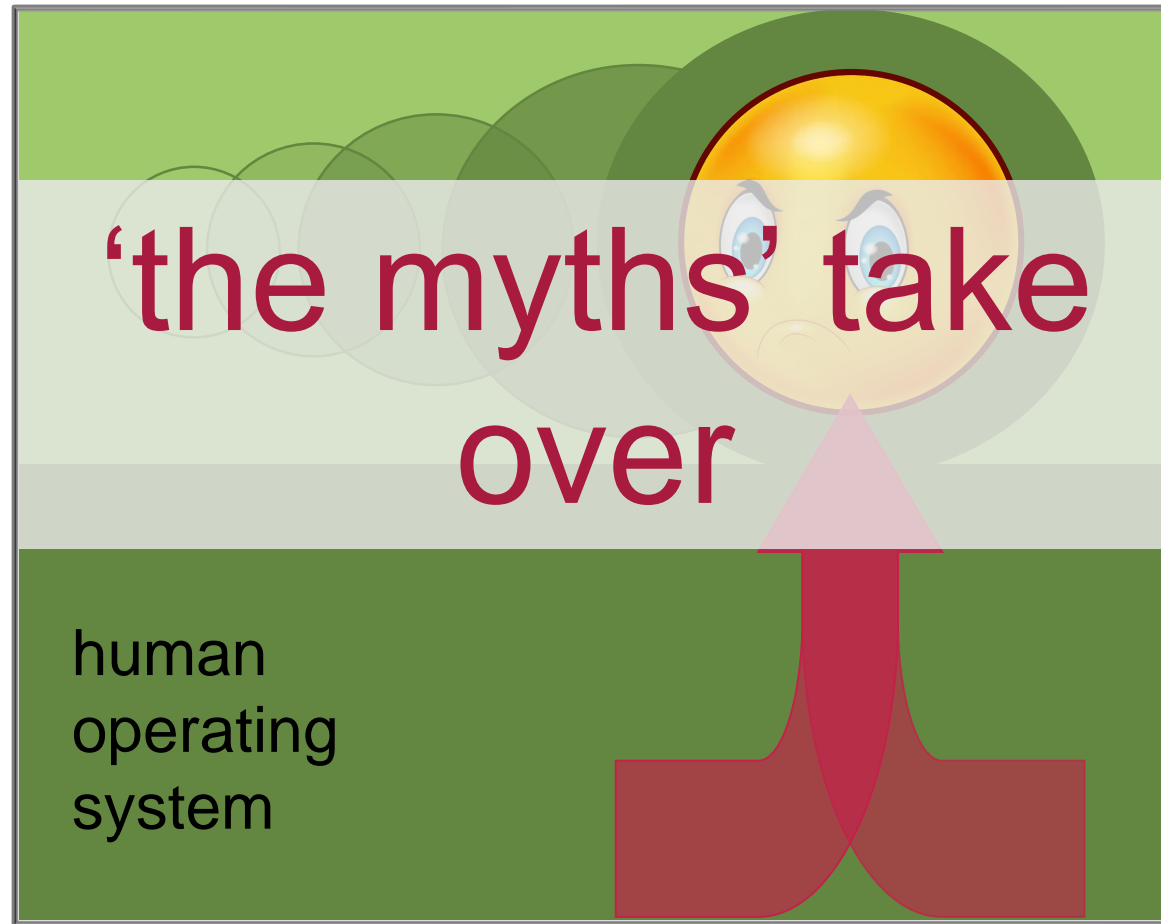
human operating system



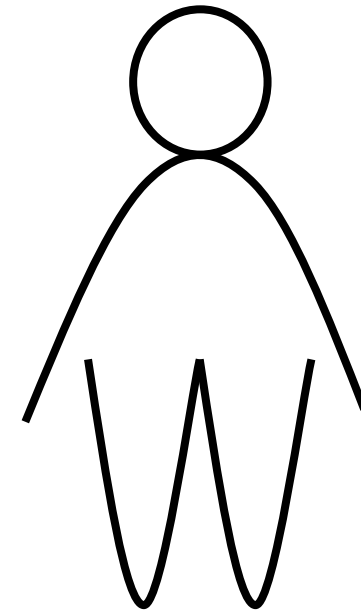
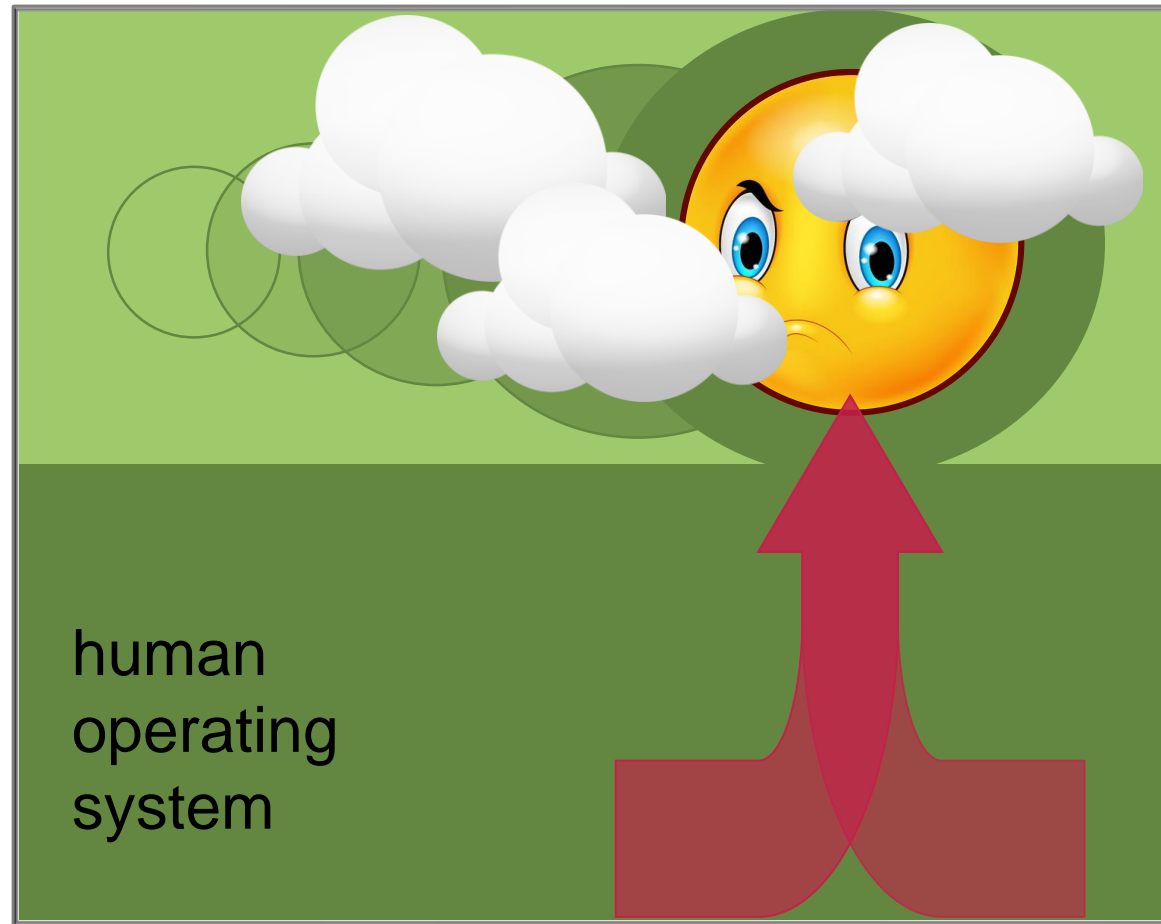
human operating system



human operating system



human operating system



there are warning signals

wouldn't it be great if we were able to ...

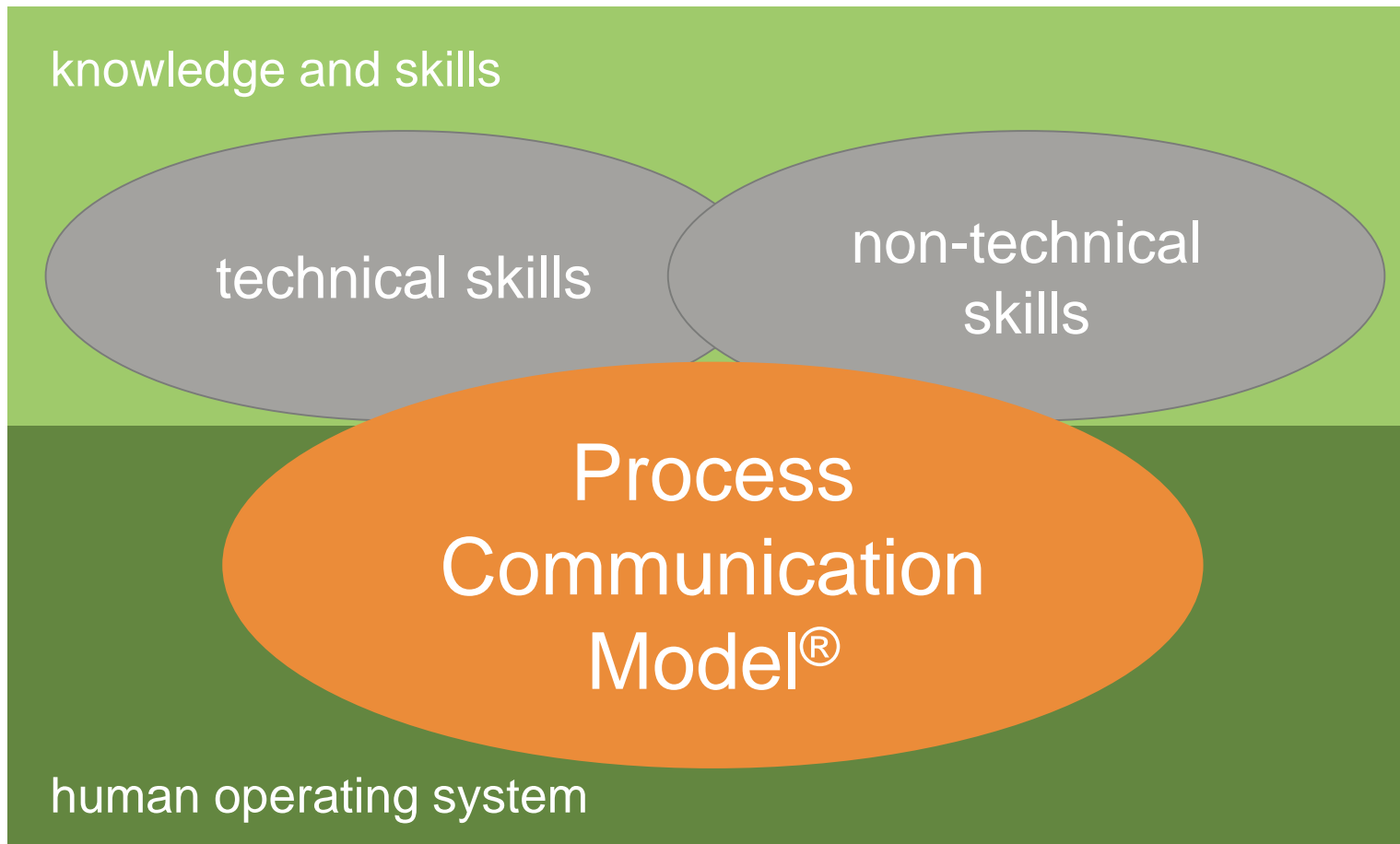


identify,

decode and understand these
signals,

and intervene constructively.

so what, now what?





The screenshot shows a web browser window with the URL 'nodus-medical.com'. The page title is 'Meet our Faculty Speakers'. Below the title, it says 'Our speakers come from all areas of the Orthopaedic Industry'. There are two circular portraits of speakers. The first is Professor David Murray, with his title 'Professor of Orthopaedic Surgery at the University of Oxford, and Consultant Orthopaedic Surgeon at Nuffield Orthopaedic Centre, Oxford'. The second is Dr Marc Studer, with his title 'Swiss Orthopaedic Surgeon and Active Fighter Pilot, Swiss Air Force'. On the right side of the browser window, there is a sidebar with a blue background and the text 'Nodus Medical | At the Forefront of Surgical Intelligence...' and a 'Company' dropdown menu.

Meet our Faculty Speakers

Our speakers come from all areas of the Orthopaedic Industry



Professor David Murray

Professor of Orthopaedic Surgery at the University of Oxford, and Consultant Orthopaedic Surgeon at Nuffield Orthopaedic Centre, Oxford



Dr Marc Studer

Swiss Orthopaedic Surgeon and Active Fighter Pilot, Swiss Air Force

09:00 – 09:30

30Sep2019

NZOA Trust Speaker

Pre-flight routine, operating systems and comparisons to the operating theatre environment

Marc Studer: Swiss Orthopaedic Surgeon and Active Fighter Pilot, Swiss Air Force

want to know more?

thank you very much for
your attention

www.kahleroceania.com