



Presents the 8th

Human Factors Roundtable

April 10 - 12, 2018



Sponsored by

FedEx Express Air Ops Training

The Industry Human Factors Roundtable is the industry's only forum for HF Experts to come together to share best practices, research, and identify trends that affect line operations.

Agenda Tuesday, April 10, 2018

- 14:00 Optional Come Early Program - Human Factors Tabletop Exercise
Please RSVP to expedite your trip through security, bring airline ID & Gov photo ID.
- 16:30 Bus from FedEx Air Ops Training to Doubletree Hotel, 185 Union Ave Memphis, TN 38103
- 17:00 Social Hour - Hors d'Oeuvres & Redbirds Baseball
Meet in the lobby of The Doubletree Hotel, 185 Union Ave Memphis, TN 38103

Agenda Wednesday, April 11, 2018

- 07:00 Bus from The Doubletree Hotel to FedEx Experience Center - Meet in the lobby
- 07:30 Networking
- 08:00 Welcome & Introduction Captain Don Dillman, VP Air Ops Training
- 08:30 Resilience Ms. Bobbi Wells, VP Safety, Resilience
- 09:00 Human Resilience in Flight Operations Captain Steve Swauger (SWA)
- 09:30 New Models of Quality Assurance Captain Jose Nieves (FDX)
Mr. Bob Hoyle (FDX)
- 10:00 Break
- 10:15 Automation Captain Mike Duffy (IPA-UPS)
- 10:30 The Methodical Approach Captain Flip Comer (DAL)
- 11:00 Unique Approach to Ground School Academics Captain Christopher Guerra (Atlas)
Captain Scott Schleiffer (Atlas)
- 11:30 Human Factors Flight Safety (ASAP) Debriefs Captain Neil Parker (DAL)
- Noon Lunch (please let us know about any dietary requirements)
- 13:00 Mentoring Program Captain Helena Cunningham (DAL)
- 13:30 Flight Path Management Captain Steven Demsey (DAL)
- 14:00 Infusing HF into Training Captain Rob Piroumian (DAL)
- 14:30 Break
- 14:45 ALPA National HF Symposium Ms. Leja Noe (DAL)
- 15:00 Human Centered Operating Principles Captain Dan Handlin (ret)
- 15:30 RRM & Pilot Buy-In at SWA Mr. John Ross (SWA)
- 16:00 Importance of Operational Feedback in FRM Ms. Robin Pascale (AA)
- 16:30 Fatigue & Controlled Rest Mr. Matt Kalouner, Alaska Airlines

Agenda Evening Social & Dinner, Wednesday, April 11, 2018

- 17:00 Bus from FedEx Experience Center to Doubletree
- 18:00 Bus from Doubletree to Dinner at "Flight" - Cash bar for all alcohol please
Speaker: Human Factors & Crew Systems Mr. Darby Patrick (Lockheed Martin)
Mr. William Vorva (Lockheed Martin)

Agenda Thursday, April 12, 2018 Transportation is available to the airport on demand, please see the moderators.

- 07:00 Bus from The Doubletree Hotel to FedEx Experience Center - Meet in the lobby
- 07:30 Networking
- 08:00 Conscious Leadership in Training Captain Mark Hoog (UA)
- 09:00 Best Practices Captain Leadership Training Captain Jeff Kennedy, SWA
Moderator: Captain Ken Nix (FX) Captain Rich Loudon, Alaska
Captain Mark Hoog, United
Captain Drew Middleton, UPS
- 10:00 Break
- 10:15 Integrating HF Across the Airline Mr. David Yacht (SWA)
Ms. Heather Owen-Perry (DL)
- 11:00 Measuring CRM Behaviors in Training/Checking Mr. Robert H. Strickland (UA)
Moderator: Captain Ken Nix (FX) Dr. Florian Jentsch (Univ Cntrl Fla)
Captain Michael Hayes (DL)
- Noon Lunch & Learn Breakouts (please let us know about any dietary requirements)
Room 1 "Harrison" Cognitive Approaches to Training - Captain Owen Sims (Flybe)
Room 2 "Pittsburgh" Proactive and Predictive Human Factors - Mr. Fujii Shigeru (JAL)
Room 3 "Amsterdam" IHTAR—An Event Management Model - Captain Chris Nutter (USC)
- 13:00 Closing Keynote Captain Mark McCullins, Airbus
- 13:40 Closing Remarks Captain Cyndi Berwyn, Sr. Mgr Training
- 14:00 Bus from FedEx Experience Center (Conference Venue) to Airport
- 14:10 Optional tour - Bus leaves to FedEx Sorting Facility - You'll see how a package travels from inbound to Memphis to outbound to its destination. You'll even get a bit of a history lesson about the company, as well as a tour of GOCC - Please RSVP to expedite your trip through security, bring airline ID and gov picture ID. Sensible footwear and clothing as there is a fair amount of walking, stairs, and traveling above "the sort" on a series of catwalks. Ends at the airport at approximately 5pm.

Moderators

Captain Ken Nix wknix@fedex.com 901-270-3210
Dr. Darren Smith darren.smith@fedex.com 901-482-7345

Speakers, please have all presentations available via thumb drive.