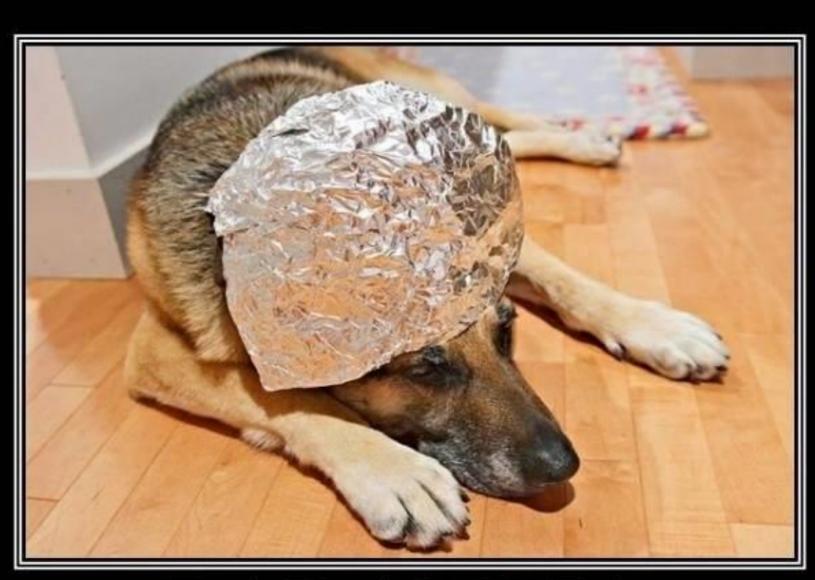
Civil Aviation Authority of New Zealand

Flying The Now A Human Performance Challenge?

Matt Harris – Safety Investigator



Healthy Paranoia



PARANOIA

Just a heightened state of awareness



Professional Unease







Mindfulness



THE AMERICAN ASSOCIATION OF PATRIOTS

presents

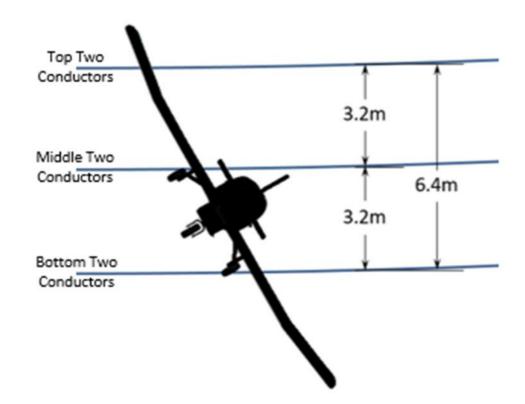


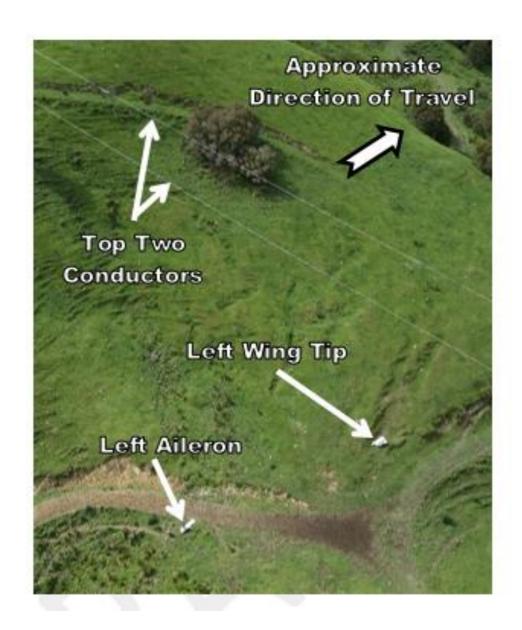
How to Talk to Your Cat About Gun Safety

Practiced Mistrust

















ATSB TRANSPORT SAFETY REPORT Aviation Research and Analysis - AR-2011-028

Avoidable Accidents No. 2

Wirestrikes involving known wires:
A manageable aerial agriculture hazard



Figure 1: Location of damage

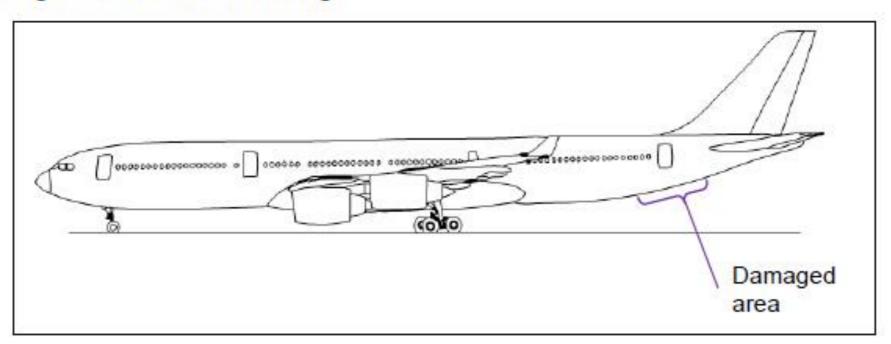


Figure 2: Skin abrasion









"the pilot failed to perceive the visual stimuli, experiencing inattentional blindness" (***)

"inability of the flight crew to determine when parameters were inappropriate"

"not detected by the flight crew until well into the take-off run, if at all"

"the pilot did not recognise that the aircraft was too low to complete the manoeuvre"



Situational Awareness

Appreciating all you need to know about what is going on, relating to the task at hand. Or,

What?, So What? and What Next?

Long term memory structures (mental models)

+

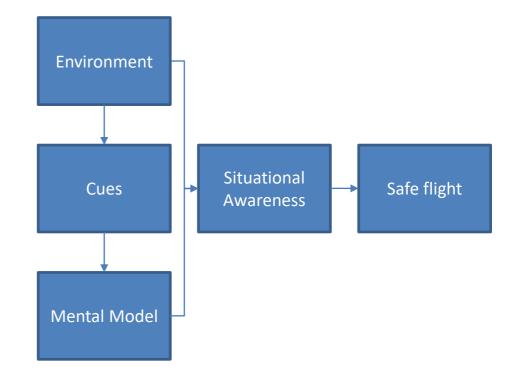
Comparison to the environment

=

Understanding of the current situation.

Sensory channels (visual, auditory, etc.) detect changes in the environment.

Attentional processes select, organise and interpret the data from the senses.

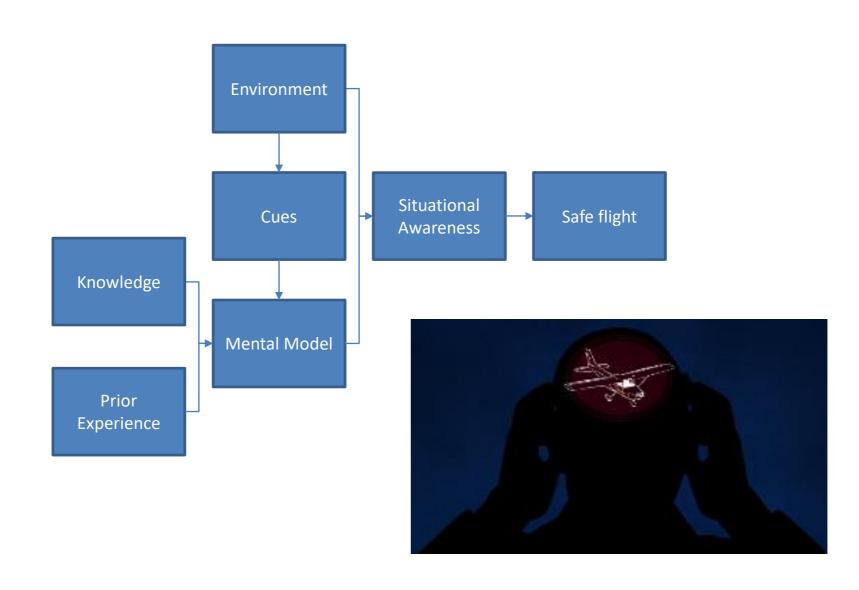




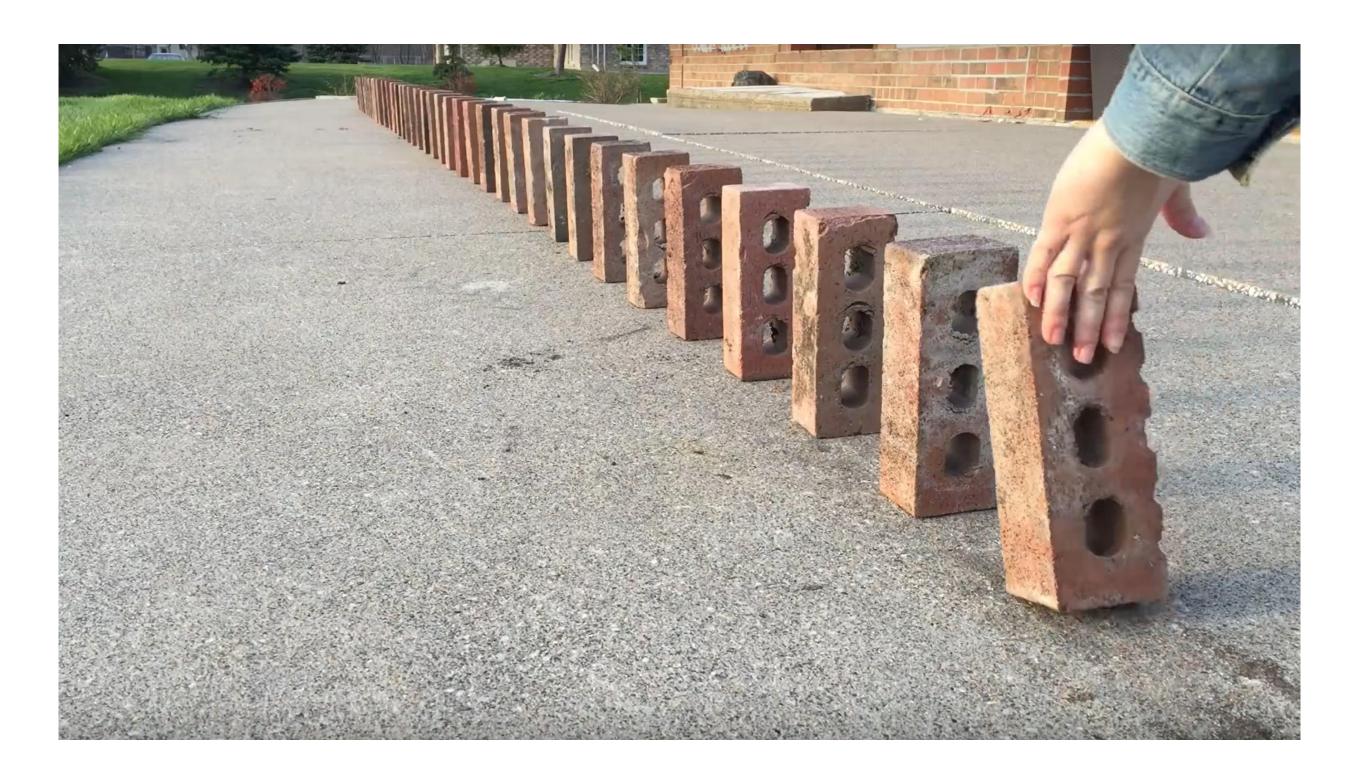
Mental Models

Mental models are representations of the world, based on the Pilot's:

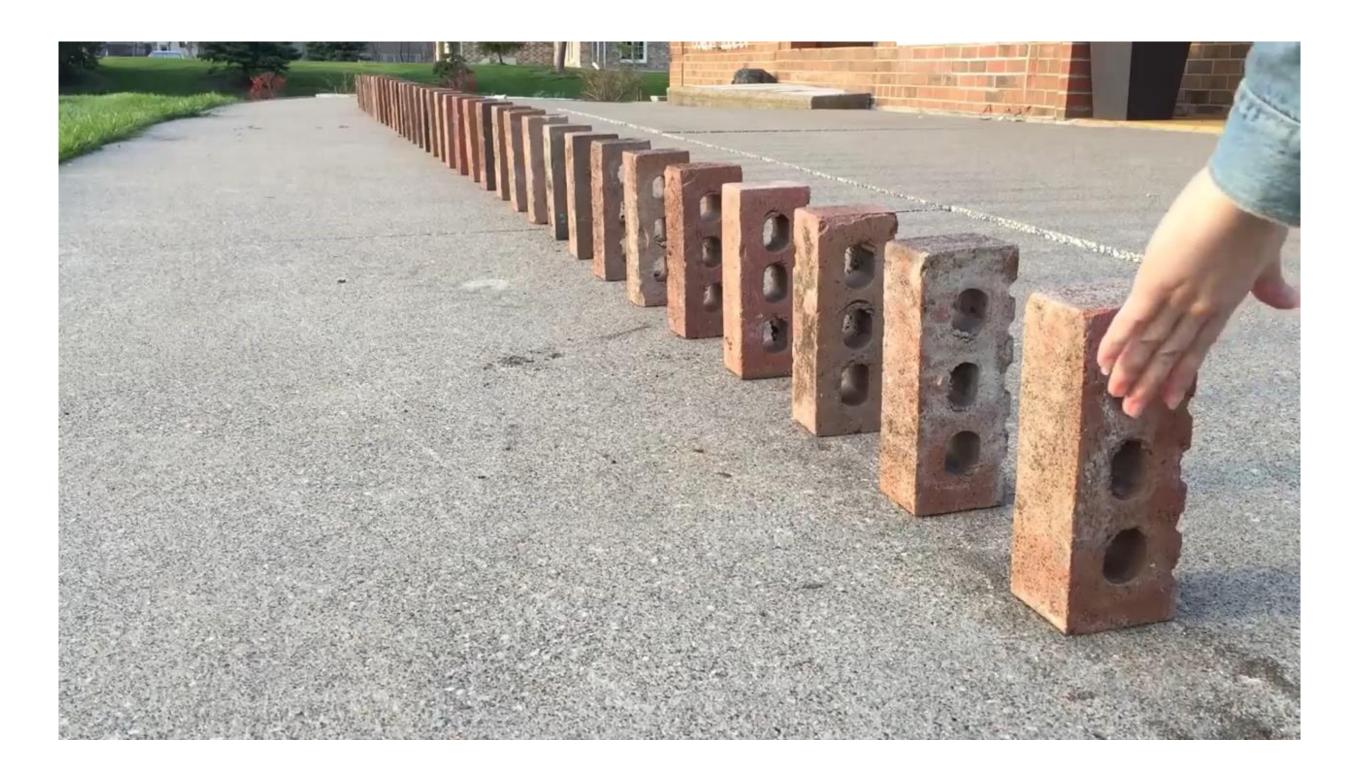
- Knowledge
- Experience
- Ability to Sense and Perceive Cues



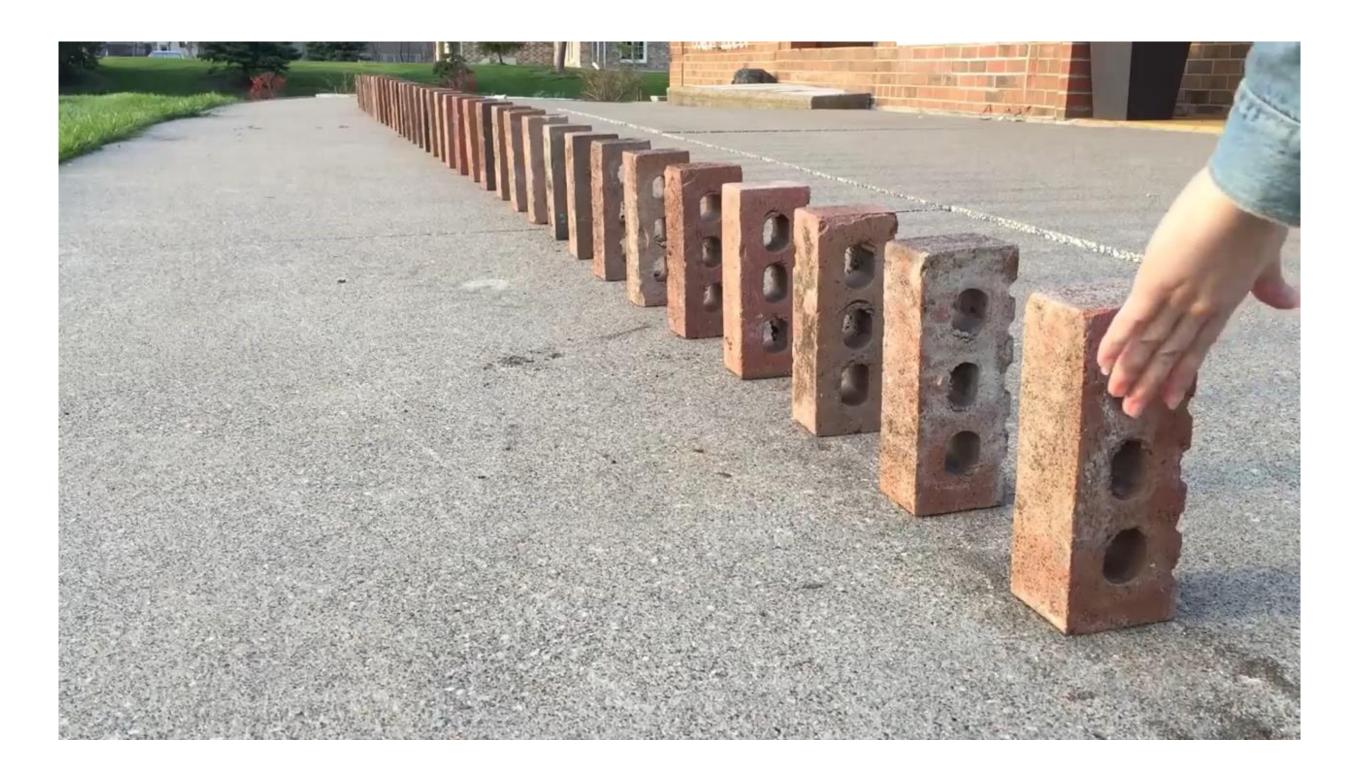














Always Asking Yourself What Could Happen, What If? Focused Attention

Thinking All The Time
/ Thinking Ahead

Threat and
Error
Management

Healthy Paranoia
Professional Unease
Mindfulness
Practiced Mistrust

Being In The Now

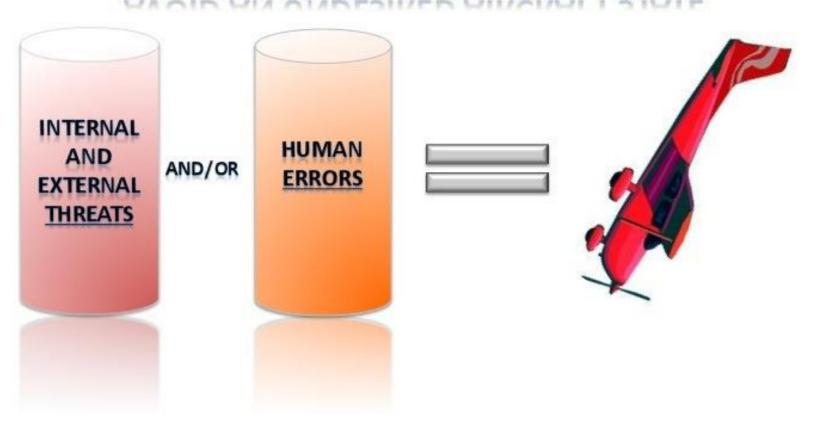
Not Relying
On Automated
Alerts

Open-Monitoring

Practicing For The Worst



MANAGEMENT OF THREATS AND ERRORS CAN AVOID AN UNDESIRED AIRCRAFT STATE



Threat:

Events or errors that:

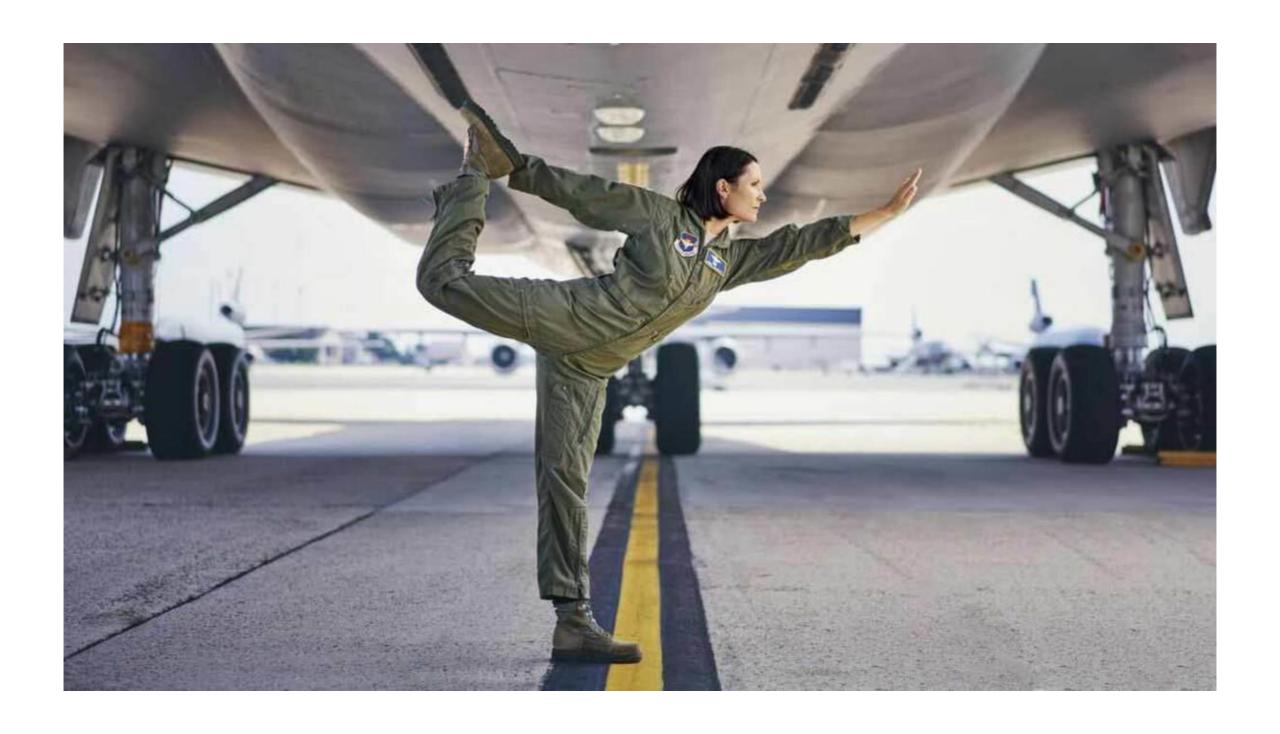
- occur outside the influence of the flight crew
- increase operational complexity
- require crew attention and management

Error:

Flight crew actions or inactions that:

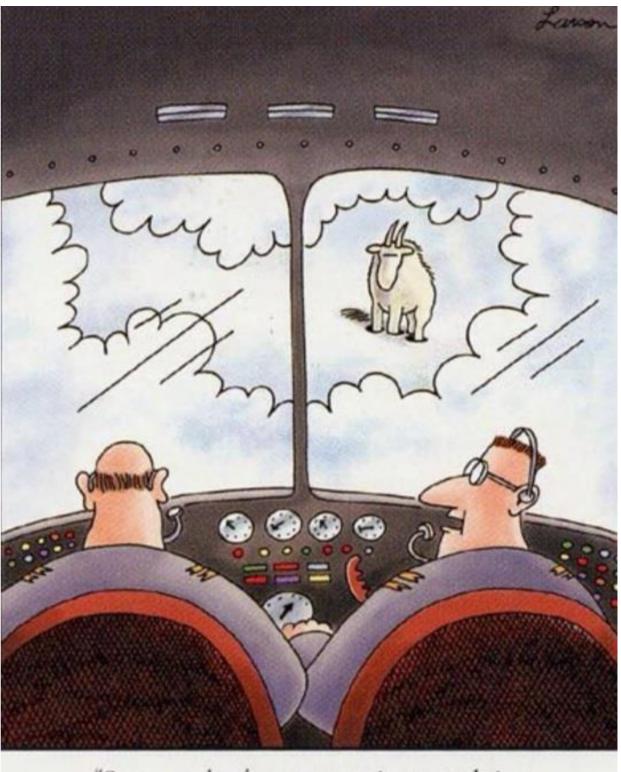
- lead to a deviation from crew/organisational intentions or expectations
- reduce safety margins
- increase the probability of adverse operational events







What does it truly mean to be flying in the now?



"Say ... what's a mountain goat doing way up here in a cloud bank?"

